

TRIMO

TRIMO D.O.O.

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Quality Department
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WARRANTY STATEMENT

Sandwich facade panels Qbiss One from standard programme of Trimo d.o.o., manufactured from:

- a) **Inner steel sheet:** Coil coated pre-varnished galvanized steel sheet (EN 10346) protected with SP or PVDF or PUR or PUR/PA or PVC (P) paint or laminated with PVC(F) foil (EN 10169),
- b) **Outer steel sheet:** Coil coated pre-varnished galvanised steel sheet (EN 10346) protected with PVDF or PUR/PA paint (EN 10169),
- c) **in between filled mineral wool** (EN 13162).

Steel sheets are glued with mineral wool by an adhesive based on polyurethane.

10 years is given for a product starting from date of last shipment.

That panels will maintain function (i.e. mechanical stability, fire properties, thermal performances) in the guarantee period if the instructions of the producer are taken into account,

- That defects and shortcomings appearing because of our faults will be eliminated at our expense in the guarantee period.

The guarantee will be valid upon consideration of the following conditions:

- Assembly and maintenance of panels should be performed in accordance with the technical instructions of Trimo d.o.o. for the use and maintenance of Trimo products (<https://www.trimo-group.com/en/downloads/technical-documents>),
- Panels shall not be assembled in a way enabling contact with metal or chemicals that might cause galvanic corrosion,
- Contacts with damp concrete, wood, soil and other damp or wet surfaces shall be prevented,
- Water shall flow freely out and from all surfaces which means that no water is retained anywhere,
- Accumulated dirt and other sediments on panels shall be regularly removed,

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- Protective foil must be removed in within time period written on transportation label,
- Area on panel surface with additionally drilled holes are excluded from warranty and at that micro locations (with drilled holes) humidity and/or water leaking into core of panel must be prevented,
- After assembly finish we need notification of completion,
- Twice per year full panel inspection and reporting to Trimo must be executed and report send to email address: Trimo.warranty@trimo-group.com (Subject: Trimo sales order or project number, panel type, date of facility inspection).

Guarantee does not cover the appearance of corrosion from the reverse side of panels and interior parts of the transverse overlapping, or the appearance of any other effects originating from inside the building.

The guarantee shall not be valid if instructions of the producer have not been taken into consideration! Guarantee for sea (shore) exposure is valid only when additional protection demands are performed, according to steel producer's instructions (cut edge protection). Mechanically damaged places are excluded.

Trimo, d.o.o. will start eliminating defects in mutually agreed time after the full and final clarification of the situation. The agreed upon time can be prolonged in case of force majeure, poor weather conditions or in case of circumstances beyond the influence of Trimo d.o.o. which the Parties will mutually agree upon. Trimo will repair panels at own cost, including labour and materials, excluding cost for lodging, consequential damage, vertical/offshore transport and auxiliary mounting means.

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Robert Ajdič
Head of quality department

